

1. Introduction

Welcome to Dash Trash ("Company," "we," "our," or "us"). Your privacy is important to us, and we are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, store, and disclose your information when you use our website, mobile app, and services.

By using our services, you agree to the collection and use of information in accordance with this Privacy Policy.

2. Information We Collect

We may collect the following types of information:

A. Personal Information

- Name
- Email address
- Phone number
- Billing and payment details (processed through Stripe)
- Address (for service routing purposes)

B. Non-Personal Information

- IP address
- Browser type and device information
- Usage data (e.g., app interactions, pages visited)

3. How We Use Your Information

We use your information to:

- Provide and manage our trash pickup services
- Process payments and subscriptions
- Optimize routes for drivers
- Communicate with you about your service or account
- Improve our website and app functionality
- Comply with legal obligations

4. How We Protect Your Information

We implement security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure.

5. Sharing of Information

We do not sell or rent your personal information. However, we may share your data in the following circumstances:

- **With service providers:** Third-party vendors (such as Stripe) who assist with payment processing and service operations.
- **For legal reasons:** If required by law, regulation, or legal request.
- **With your consent:** If you explicitly authorize us to share your information.

6. Your Rights & Choices

You have the right to:

- Access, update, or delete your personal information by contacting us.
- Opt out of marketing emails (unsubscribe links included in emails).
- Request information on how your data is used.

7. Data Retention

We retain your personal data as long as necessary to provide our services or comply with legal obligations. You may request deletion of your data by contacting us.

8. Third-Party Links

Our website and app may contain links to third-party websites. We are not responsible for the privacy practices of those sites.

9. Updates to This Policy

We may update this Privacy Policy periodically. Any changes will be posted on our website with the updated effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

 **Email:** support@dashtrashtx.com

 **Website:** <https://www.dashtrashtx.com>